

## **Broadlawns Care Coordination Center**

### **Mission**

To improve the Medical Home patient experience and outcomes through communication and coordinated provision of services using a team centered approach.

### **Services Provided**

- Serve as the primary contact for patients with questions
- Coordinate referrals to UI Hospitals & Clinics
- Evaluate appropriate referrals coming participating FQHCs and verify that all established guidelines have been met
- Tracking all referrals into and out of Broadlawns
- Schedule 3-D Mammograms (no referral required) and identify patients who need a Medical Home
- Coordinate discharge of patients from UIHC to home
- Coordinate discharge of patients from UIHC to BMC on an in/outpatient basis. We do not replace or take over any of the services of Utilization Management; however we augment the provision of services they do provide.
- Manage and tap into resources for discharging BMC patients requiring DME, rehab, etc.
- Manage and track the Care Coordination Pool
- Work with Social Services to evaluate and approve DME requests on in/outpatient basis
- Measure outcomes of the Medical Home, including preparation for applying for accreditation
- Contact patients for wellness and prevention (to include such things as physical exams, colon cancer screening, cervical exams, etc.)

**To reach the Broadlawns Care Coordination Team:**

**x2882**

**Medical Home Care Coordinator:**

**x3217 or by pager**