

Qualifications for IowaCare Benefits

IowaCare is administered by the State of Iowa Department of Human Services, not by Broadlawns. For more information, please call 1-800-338-8366.

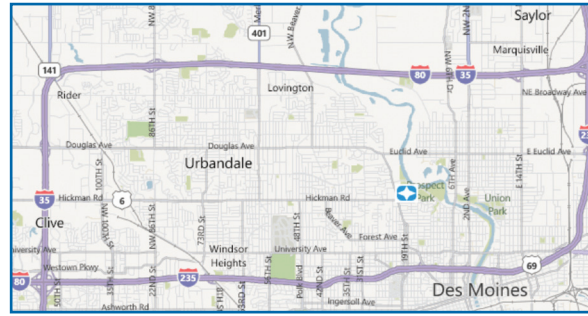
To qualify:

- You must be an Iowa resident
- You must be between the ages of 19 and 64 and/or pregnant with an income at or below 200 percent of the federal poverty level without other insurance coverage.
- You may need to pay a premium to get IowaCare. The amount of your premium is based on the amount of money you get each month. If you owe a premium, it is due at the end of each month. You will be responsible for at least four months of premiums. IowaCare coverage may stop if you don't pay your monthly premium or claim hardship.
- If you cannot pay your premium because you need your money to pay for food, housing, utilities, transportation or other health care you may claim hardship. To claim hardship you must sign the monthly billing statements. The billing statement must be postmarked no later than the due date. If the billing statement is postmarked after the due date, you will owe the premium.

Please Note:

The IowaCare Program covers only limited services received at Broadlawns Medical Center, Federally Qualified Health Centers, and University of Iowa Hospitals and Clinics.

How To Get Here



1801 Hickman Road
Des Moines, Iowa 50314

Available Services

- Amputation Prevention Center
- Dental Clinic
- Foot & Ankle Clinic
- General Surgery
- Imaging Services & Lab
- Internal Medicine
- Neurology
- Orthopedics
- Optometry/Ophthalmology
- Pediatrics
- Primary Care
- Women's Health

Ambulance services are not covered under the IowaCare program.

****Se habla español***



1801 Hickman Road | Des Moines, Iowa 50314
www.broadlawns.org/iowacare

Your IowaCare Benefits and Guide to Primary Care Services at Broadlawns Medical Center

Please read and keep this brochure for future reference.

Broadlawns Appointment Desk:

515-282-2331 (Local)
888-897-8892 (Toll Free)

Broadlawns Care Coordination Team:

515-282-2882 (Local)
855-898-2882 (Toll Free)

Concierge:

515-282-8820 (Local)
855-698-8820 (Toll Free)



Primary Care Services at Broadlawns Medical Center

Broadlawns Medical Center is pleased to serve as your Medical Home and provide Primary and Specialty Care for you and your family under the IowaCare program. Therefore you must be currently enrolled in IowaCare and from the following counties to receive care at Broadlawns Medical Center.

Appanoose	Marion
Boone	Mahaska
Clarke	Monroe
Dallas	Polk
Decatur	Ringold
Greene	Story
Jasper	Union
Lucas	Warren
Madison	Wayne

Please arrive 30 minutes prior to your scheduled appointment, so that you may visit **Financial Counseling** (located just inside the main entrance), so that we can verify your IowaCare eligibility and answer any questions you may have.

For questions regarding this, please call Financial Counseling at 515-282-2246.



Important Points to Remember

- You must be enrolled and eligible for the Community Care Program at Broadlawns to get your prescriptions through the Broadlawns Pharmacy. There will be a service fee of \$2.00 per prescriptions to be filled.
- Your provider may order tests for you. Your results will come by phone or letter. Please call if you feel that you have waited too long to get these results.
- Your provider may refer you to the University of Iowa Hospital and Clinics (UIHC) for specialty care that is not offered at Broadlawns.
- UIHC has an Assistance Center that may be able to help you with the status of any referrals at 319-356-1000.



We are your Medical Home

A *Medical Home* is an office or clinic where a team of health care professionals work together to provide the best possible care for you and your family.

Caring for **you** is the most important job of a Medical Home and it's the team's job to make sure you receive the health care you need.

Benefits of a *Medical Home*:

- **Availability** - we are here to talk to you or make an appointment for you
- **Knowledge** - we know about you and your health
- **Understanding** - we can help you understand your health and how to take care of yourself
- **Communication** - we can talk with family, specialists, and others to support your health

The *Medical Home* Care Coordination Team at Broadlawns can be reached at 515-282-2882 and the Concierge Center at 515-282-8820.