

Broadlawns Medical Center is proud to be accredited by Joint Commission. The mission of Joint Commission is to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value.

Any individual that has any concerns about patient care and safety at Broadlawns Medical Center that the hospital has not addressed, is encouraged to contact the hospital's management. If the concerns cannot be resolved through the hospital, Broadlawns Medical Center encourages the individual to contact the Joint Commission in the following manner:

Joint Commission's Office of Quality Monitoring

Call: 1-800-994-6610

E-mail: complaint@jointcommission.org